

Travel to Cuba

Effective May 1, 2010 all visitors travelling to Cuba will require proof of out-of-country travel health insurance upon landing. If visitors do not hold insurance from an approved carrier/assistance provider at the point of entry into Cuba, they will be required to purchase insurance for the duration of their stay. Plan members are encouraged to carry with them their Manulife Member card, along with a letter (following) from Mondial Assistance confirming travel insurance coverage.

May 1, 2010

Ministry of Justice
Calle O No. 216, Vedado, La Habana
República de Cuba

Re: Confirmation of Travel Insurance Policy Issued By a Recognized Foreign Insurance Entity

To Whom It May Concern:

This letter is in regards to the Republic of Cuba's requirement that all travellers, foreigners and Cuban overseas residents must possess valid travel insurance coverage for medical expenses while in Cuba.

Please accept this letter as confirmation that the Canadian resident in possession of this letter, together with a copy of their travel insurance policy documentation, has a travel insurance policy which is administered and assisted by Mondial Assistance (formerly World Access Canada), a provider which is recognized by the Republic of Cuba's government. This travel insurance policy also covers the Canadian resident's dependants.

Each traveller is required to meet the terms, conditions and eligibility requirements of their travel insurance policy in order for coverage to be in effect.

Mondial Assistance, which is the world's largest travel insurance and assistance company, has a long-standing contractual agreement with and is a trusted partner of the Cuban assistance company ASISTUR.

If you have questions or to verify Mondial Assistance's partnership with ASISTUR, please contact:

ASISTUR

Prado No. 208 entre Trocadero y Colón, Habana Vieja, La Habana
Telf: (53 7) 866 4499
Fax : (53 7) 866 8087

Sincerely,



William Breckles
President and Chief Executive Officer
Mondial Assistance Canada