

# Why can't I access My Pension?

In early 2021, CAAT launched My Pension, an on line portal that gives some members access to their pension information. My Pension can only access member data stored in CAAT's secure pension database. Your employer joined CAAT through a merger, and your pension is being managed by a trusted third-party administrator that keeps your personal information secure.

At this time, My Pension is not set up to access data stored in third party databases.

Visit the CAAT website and head to the "About your merged plan" page for a list of employers that joined CAAT through a merger.

While My Pension is not currently available to you, our website offers valuable resources, including the option to estimate your pension and future retirement income, member education support and more. Find a few other ways to stay connected to us on the following page.

## Interested in a pension purchase with CAAT or need more info?

Get started with the DBplus Purchase Tool at <u>caatpension.ca</u> or contact us directly at <u>purchase@caatpension.ca</u> for questions about your pension purchase.



# Stay connected with CAAT

New to the Plan? Taking a parental leave? Getting ready to retire? CAAT has resources for you at every stage of life. We have different ways for you to connect with us, access resources and find content to help make informed decisions about your financial future.

#### Increase your pension knowledge!

Pensions can feel complex, but they don't have to be. Attend one of CAAT's online learning sessions to learn about your pension and why it's important for your financial future.

So, the next time coworkers, friends or family members have questions about your CAAT pension, you'll have all the answers!

Register for one of our free, monthly sessions by visiting the Member section of the CAAT website.

## **Check out the Planner blog!**

The Planner blog was created just for members. Visit today to find articles and resources that relate to important milestones in your life beyond your pension.

#### We're on Instagram!

Join our social media-savvy community of followers who care about retirement security and financial literacy. You'll learn about defined benefit pensions in a bite-sized format, play fun games, and hear from members about how their pension is making a difference in their lives.

Follow us @CAATPensionPlan.

## Let's be Facebook friends!

Stay in the know about all things CAAT and your pension. You'll see posts about the latest pension news, service updates, announcements and so much more. Follow us **@CAATPensionPlan**.

## **Listen to Contributors**

The award-winning Contributors podcast explores how organizations and leaders are thinking beyond the bottom line to make Canada better. Through in-depth conversation, we explore the innovations, policies, and business ideas that are making tomorrow better today.

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